

How do I View Customer Reviews?

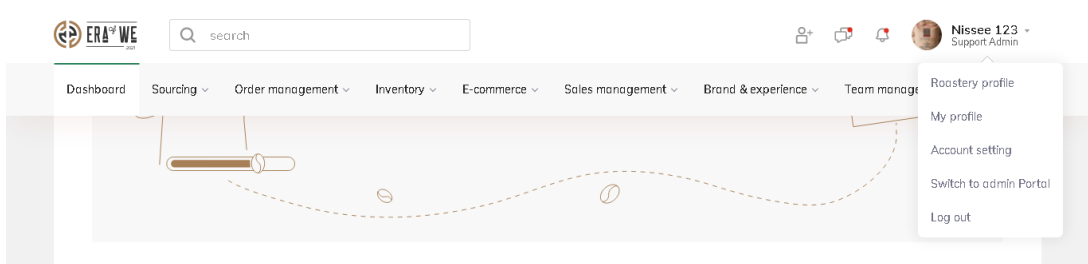
Nehal Gowrish - 2021-09-14 - Account & Profile Management

BRIEF DESCRIPTION

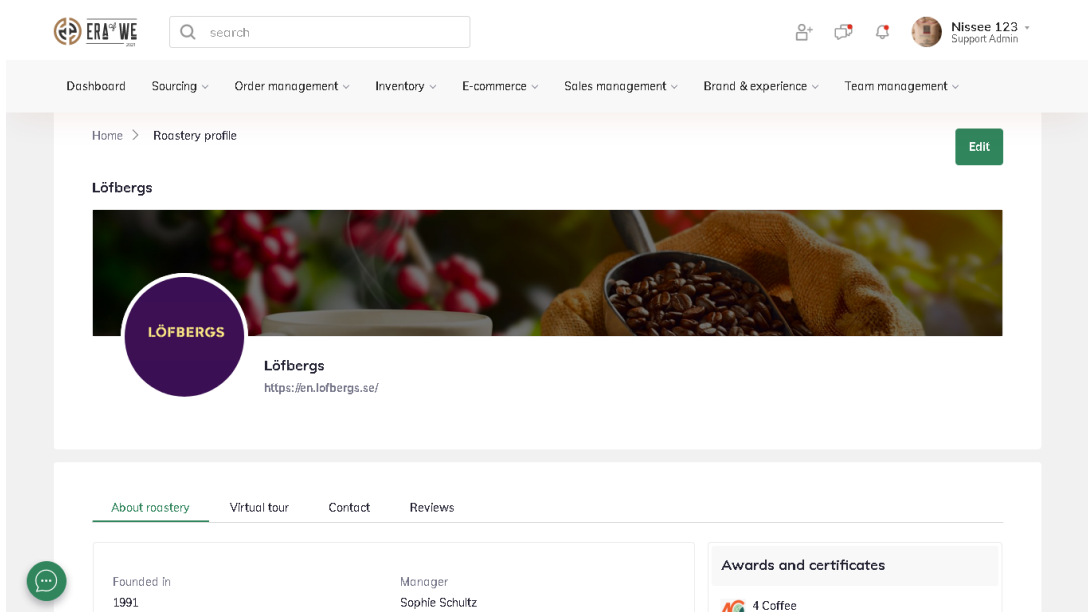
The Era of We application allows you to easily keep track of the customer's reviews and ratings. In this documentation, you will understand how to view customer reviews.

STEP BY STEP GUIDE

Step 1: Log in to your account, click on your profile icon at the top-right corner of the interface and, select 'Roastery profile' option from the drop-down menu.



Step 2: On the Roastery profile page, click on the 'Reviews' tab.



ERA WE search

Dashboard Sourcing Order management Inventory E-commerce Sales management Brand & experience Team management

Löffbergs
https://en.lofbergs.se/

About roastery Virtual tour Contact **Reviews**

Reviews
4.5 out of 5
★★★★★
14 customer reviews

5.0 ★ (9)
4.0 ★ (4)
3.0 ★ (0)
2.0 ★ (1)

Overall experience ★ 3.9 Communication ★ 4.3 Most relevant ▾

New Mr User
Facilitator
★★★★★ 5.0
Good
Jun, 2021

Finca San Harcepia
Facilitator
★★★★★ 4.0
Lorem ipsum
Jun, 2021

https://roaster.sewmutaging.com/roastery-profile/reviews

Roasters can also view the customer reviews by clicking on the 'See more' button in the 'Your rating' section on the dashboard.

ERA WE search

Dashboard Sourcing Order management Inventory E-commerce Sales management Brand & experience Team management

Hello Nissee 123,

A few selected estates for you
Here are a few estates you might like to source from.

589,068 MT
Total coffee available

● Brazil ● India ● Romainia
● Sweden ● El Salvador

Superdy
Origin: Romainia
Varieties: Bourbon, Gesha

testabc
Origin: India
Varieties: sds

Johan T
Origin: Sweden
Varieties:

Finca La pampa
Origin: El Salvador
Varieties: Java, Nyasaland

[See all estates >](#)

Your rating
See what estates and your customers have to say

4.5
out of 5
★★★★★

14 customer reviews

5.0 ★ (9)
4.0 ★ (4)
3.0 ★ (0)
2.0 ★ (1)
1.0 ★ (0)

[See more >](#)

The screenshot shows a web dashboard for a roastery profile. At the top, there is a navigation menu with items like Dashboard, Sourcing, Order management, Inventory, E-commerce, Sales management, Brand & experience, and Team management. A search bar is located next to the ERA WE logo. The user profile 'Nisse 123 - Support Admin' is visible in the top right.

The main content area is for 'Löfbergs' (https://en.lofbergs.se/). It has tabs for 'About roastery', 'Virtual tour', 'Contact', and 'Reviews'. The 'Reviews' tab is active, showing a summary of 14 customer reviews with an overall average of 4.5 out of 5 stars. A bar chart shows the distribution of ratings: 5.0 (9), 4.0 (4), 3.0 (0), and 2.0 (1).

Two individual reviews are listed:

Overall experience	Communication	Review Text	Date
★ 3.9	★ 4.3	New Mr User Facilitator ★★★★★ 5.0 Good	Jun, 2021
		Finca San Harcepia Facilitator ★★★★★ 4.0 Lorem ipsum	Jun, 2021

The URL at the bottom left is https://roaster.sewinstaging.com/roastery-profile/reviews.

Thus, you can view customer reviews as a roaster.

“If you still have any queries, then please feel free to connect with our support team.”